

ADULT SERVICES

Aim: To be aware of significant adults living with or having a significant impact on the lives of children.

Service user makes contact with AHC via CART

Establish if the caller is a carer, is the cared for person or is calling on behalf of the cared person.

- Invite the caller to give details of current circumstances, support they are currently receiving, what change has occurred and how this is affecting them or others.
- Consider the following areas: Family, parental responsibilities, relationships, children, current support, quality of care being received, cultural considerations, young carers, hospital discharge, reablement services, medication, what a good day looks like to them, what they want to change.

Existing Support Networks and Social Activities – invite the caller to consider the support networks and social activities they already have or could benefit from).

- Ascertain whether the person has used Connect for Support Hampshire or if they require support to access Connect for Support Hampshire.
- Consider the following areas: Health specialist, any social care services, any equipment used in or around the home, family, friends, community groups, faith groups, advocacy groups, drop-in groups, education, neighbours, community nurses, consultants, social isolation, emotional support, behaviour, carer breaks.

Assessment required

If assessment of needs is required/ requested, Agent will take preliminary information, which will ask if anyone else lives in the household and is able to offer support.

No assessment required

If no assessment of need is required, the Agent will either signpost to another organisation or pass to other AH&C team for appropriate action. It is not likely that the Agent will have an opportunity in such cases to gather information about others in the household.

During assessment, the adult is asked if they care for anyone – this would identify children in the household. The wellbeing check will identify if there are other adults who do / could provide care. If yes, the names will be noted and whether they live at the same address or elsewhere.

If an Agent or social worker has concerns about any adult in the household or involved in the support of the adult which may put a child/ren at risk, these will be followed up and where appropriate information will be shared with Children's Services.



If a package of care is sourced for the adult an initial review is undertaken followed by annual reviews – giving an opportunity to become aware of others living at the address.

This would be the same for all visits made to the adult.

For allocated cases (or those which have been passed to community teams and not yet allocated) it is often information from other professionals which alerts Adult Health and Care that there is a child within the family about which Children's Services need to be made aware. It will often be practitioners in community teams who are undertaking home visits and therefore in a better position to identify the presence of children in a household or family.



Where there are concerns about an adult present in the household a flag would be used on the AIS record to make staff aware.